

## **Rate Riders Q&A for DERS Website & Agents**

### **What Are Rate Riders?**

A rate rider is a temporary, additional rate on your bill, separate from the basic monthly rate charged for your natural gas or electricity use. Rate riders are temporary changes to your bill that are approved by the Alberta Utilities Commission. It may be a credit or a debit.

### **What is the Rate Rider X?**

Rider X is a charge to cover the legal costs of the class action lawsuit that was brought against Direct Energy Regulated Services in defense of its Late Payment Penalty practices. The lawsuit was settled without fault in June 2015. All Direct Energy Regulated Services customers are being charged Rider X from Feb 2017 to Jul 2017 for a total of \$7.33. Please see Alberta Utilities Commission Decision 21952-D01-2016 for more details.

### **What is Rate Rider Y?**

Rider Y was approved by the Alberta Utilities Commission in Decision 22174-D01-2017 to determine the final costs of operating Direct Energy Regulated Services for the period covering January 1, 2012 to March 31, 2016. Any over or under collection through the Administration Fee for this time period is corrected by Rider Y, which will end in June of 2017 for gas and August of 2017 for electricity customers.